



## Cyber Liability Declaration

Australian Business Number (ABN):

Name of policyholder:

Is the policyholder a subsidiary, franchisee or part of a larger group?

☐ Yes ☐ No

If Yes, please provide details:

Business activities:

Do you perform work for the defence industry or Federal Government or are you a member of the Defence Industry Security Program (DISP)?

☐ Yes ☐ No

Policyholder's principal address:

Website(s) or domain(s):

List all domains for 'smarter cyber' monitoring or confirm: Don't know / don't have a website, domain or business email: ☐

Please provide the contact details of the person who is responsible for cyber security:

Note: This information will be used to provide critical security updates on a needs basis and will not be used for marketing purposes.

Name

Title

Email

Mobile

Total number of employees:

### FINANCIALS

Estimated revenue for the coming 12 month period by territory:

Are you located in the territory?

Australia/NZ

\$

☐ Yes ☐ No

EU/UK

\$

☐ Yes ☐ No

USA

\$

☐ Yes ☐ No

Rest of world

\$

☐ Yes ☐ No

**Total**

\$

What percentage of total revenue is from online or e-commerce activities?

%

### Stamp Duty

For calculating stamp duty, outline the breakdown of revenue (000's) or employee numbers by state/region:

NSW

VIC

QLD

WA

SA

TAS

NT

ACT

NZ

O/S

Is the policyholder stamp duty exempt? If Yes, please provide a copy of the exemption letter.

☐ Yes ☐ No



## DATA PROTECTION

1. Do you collect, process, hold or store data on behalf of any 3rd party? ☐ Yes ☐ No
2. Please state the total number of Personally Identifiable Information (PII) and other sensitive records you collect, process, hold or store in your business, including on behalf of others.  
Note: All categories of PII relating to the same individual (whether active or inactive) should only count as a single unique record.
- |  |  |  |
|--|--|--|
| <input type="checkbox"/> 0 - 25,000            | <input type="checkbox"/> 25,001 - 50,000       | <input type="checkbox"/> 50,001 - 75,000       |
| <input type="checkbox"/> 75,001 - 100,000      | <input type="checkbox"/> 100,001 - 200,000     | <input type="checkbox"/> 200,001 - 300,000     |
| <input type="checkbox"/> 300,001 - 400,000     | <input type="checkbox"/> 400,001 - 500,000     | <input type="checkbox"/> 500,001 - 750,000     |
| <input type="checkbox"/> 750,001 - 1,000,000   | <input type="checkbox"/> 1,000,001 - 1,500,000 | <input type="checkbox"/> 1,500,001 - 2,000,000 |
| <input type="checkbox"/> 2,000,001 - 2,500,000 | <input type="checkbox"/> 2,500,001 - 5,000,000 | <input type="checkbox"/> >5,000,000            |
- If >5,000,000 please provide the total number
3. Please select the type of records collected, processed, held or stored: (tick all that apply)
- |  |  |
|--|--|
| Customer information (e.g., name, address, email address, phone number etc)        | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Payment card information   | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Identity information (e.g., drivers licence, tax file number, passport number etc) | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Banking or financial information   | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Medical or healthcare information  | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Biometric data   | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Trade secrets or intellectual property   | <input type="checkbox"/> Yes <input type="checkbox"/> No |
4. Do you protect all personally identifiable information and other sensitive data through encryption while: (tick all that apply)
- |                            |  |
|----------------------------|--|
| At rest                    | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| In transit                 | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Backed up                  | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Stored on portable devices | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Stored with 3rd parties    | <input type="checkbox"/> Yes <input type="checkbox"/> No |
5. Do you have the following policies in place? (tick all that apply)
- ☐ Privacy policy ☐ Cookies policy ☐ Data retention and data destruction policy
- ☐ Bring your own device policy that ensures data on portable devices is encrypted

## GOVERNANCE

6. How frequently do you provide security awareness training to your employees?
- ☐ Annually ☐ Quarterly ☐ Monthly ☐ Not provided
7. How frequently do you test employees' security awareness through simulated phishing campaigns?
- ☐ Annually ☐ Quarterly ☐ Monthly ☐ Not provided

## ASSET SECURITY

8. Do you maintain an inventory of all your hardware and software?
- |          |  |
|----------|--|
| Hardware | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Software | <input type="checkbox"/> Yes <input type="checkbox"/> No |



## ASSET SECURITY (CONTINUED)

9. Have you implemented secure configurations to all hardware and software assets? ☐ Yes ☐ No
- If Yes, please indicate which of the following have been implemented: (tick all that apply)
- |   |                              |                             |
|---|------------------------------|-----------------------------|
| Changing and/or disabling default accounts and passwords          | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Disabling or removing unneeded services, components or features   | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Implementing vendor specific security recommendations             | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Enforcing encryption of local storage devices                     | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Enable appropriate backups  | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Configure logging of system logons, activity, warnings and errors | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Sending all logs to a centralised logging server                  | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Assets are onboarded onto EDR and/or SIEM platforms               | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

10. Have you deployed an Endpoint Detection and Response (EDR) tool that covers 100% of:

### Servers?

- |  |   |
|--|---|
| <input type="checkbox"/> Yes, EDR covers 100%        | <input type="checkbox"/> EDR covers less than 90%             |
| <input type="checkbox"/> Yes, EDR covers 90% or more | <input type="checkbox"/> No, we have not deployed an EDR tool |

### Endpoints?

- |  |   |
|--|---|
| <input type="checkbox"/> Yes, EDR covers 100%        | <input type="checkbox"/> EDR covers less than 90%             |
| <input type="checkbox"/> Yes, EDR covers 90% or more | <input type="checkbox"/> No, we have not deployed an EDR tool |

Indicate if AI/automated rules-based enforcement has been enabled:

☐ Yes ☐ No

If EDR has not been deployed or covers less than 90%, indicate what compensatory measures you've implemented: (tick all that apply)

- |  |                              |                             |
|--|------------------------------|-----------------------------|
| <u>Application whitelisting</u>                        | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| <u>Endpoint Protection Platform (EPP)</u>              | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| <u>Next Generation Firewall (NGFW)</u>                 | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| <u>Intrusion Detection/Prevention System (IDS/IPS)</u> | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| <u>Content control software (web/URL filtering)</u>    | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Other:   | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

11. Have you implemented a critical security patch management process for your IT systems? ☐ Yes ☐ No

If Yes, how do you handle security patches?

- |   |
|---|
| <input type="checkbox"/> Manual updates, implemented within 30 days                         |
| <input type="checkbox"/> Manual updates, implemented within 90 days                         |
| <input type="checkbox"/> Manual updates, no time frame for implementation                   |
| <input type="checkbox"/> Devices are set to update software automatically (where available) |

## EMAIL SECURITY

12. Do you use an email filtration and scanning tool to authenticate emails and flag and quarantine suspicious content (e.g., executable files)? ☐ Yes ☐ No



## IDENTITY AND ACCESS MANAGEMENT

13. Is Multi-Factor Authentication (MFA\*) required for all users to access the following systems/platforms/services?

All remote access to the network?

☐ Yes ☐ No

Web-based email?

☐ Yes ☐ No

Admin/privilege service accounts?

☐ Yes ☐ No

Cloud resources, including back ups?

☐ Yes ☐ No

\*Note: To qualify as multi-factor authentication, the authentication mechanism needs to be knowledge (something the user and only the user knows) and possession (something the user and only the user has). That way the compromise of any single device will only compromise a single authentication factor.

## ASSESSMENTS

14. In the last 12 months have you had any of the following conducted on your business/systems?  
(tick all that apply)

Penetration test

☐ Yes ☐ No

Vulnerability scan

☐ Yes ☐ No

Payment Card Industry (PCI) assessment

☐ Yes ☐ No

External IT audit

☐ Yes ☐ No

## END OF LIFE TECHNOLOGY

15. Do you rely on any operating system, software or hardware that is no longer supported or is considered end of life by the manufacturer? ☐ Yes ☐ No

If Yes, please answer the following questions:

Is any end of life technology internet facing?

☐ Yes ☐ No

Is it segregated from the rest of the network?

☐ Yes ☐ No

Has additional support been purchased where available?

☐ Yes ☐ No

Please outline any additional security measures that have been implemented to prevent exploitation of any vulnerabilities:

## RESILIENCY AND RECOVERY

16. How frequently do you take regular backups of critical data and systems?

☐ Daily ☐ Weekly ☐ Monthly ☐ Greater than monthly

17. Do you keep a copy of critical backups offline, segregated from and inaccessible to your network? ☐ Yes ☐ No

18. Is your backup environment: (tick all that apply)

In the cloud

☐ Yes ☐ No

On premises

☐ Yes ☐ No

At a secondary, offsite data centre

☐ Yes ☐ No

Encrypted

☐ Yes ☐ No

MFA protected

☐ Yes ☐ No

Using immutable technology

☐ Yes ☐ No

19. How frequently do you test system restoration capabilities by performing a full restoration from a sample set of backup data? ☐ Annually ☐ Quarterly ☐ Monthly ☐ Not tested

20. Please confirm which of the following formal plans you have in place (which addresses cyber incidents) and whether tested at least annually:

Disaster Recovery Plan (DRP)

**In place?**

☐ Yes ☐ No

**Tested annually?**

☐ Yes ☐ No

Business Continuity Plan (BCP)

☐ Yes ☐ No

☐ Yes ☐ No

Incident Response Plan (IRP)

☐ Yes ☐ No

☐ Yes ☐ No

Does your IRP specifically address ransomware scenarios?

☐ Yes ☐ No



## PRIOR CLAIMS AND CIRCUMSTANCES

21. After enquiry, within the past 5 years, are you aware of any losses, claims, circumstances, cyber events, privacy breaches, regulatory investigations, crime or social engineering incidents which have impacted, or could adversely impact your business or give rise to a claim under a cyber policy? ☐ Yes ☐ No

1. Total impact, including all business interruption, remediation costs and other loss? \$

Date of loss:

/ /

Please indicate the nature of the loss by ticking the appropriate box:

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Crime                  | <input type="checkbox"/> Data breach        | <input type="checkbox"/> Denial of service |
| <input type="checkbox"/> Email compromise       | <input type="checkbox"/> Hacking, malware   | <input type="checkbox"/> Multimedia injury |
| <input type="checkbox"/> Ransomware             | <input type="checkbox"/> Social engineering |  |
| <input type="checkbox"/> Other please describe: |   |  |

What remediation steps and controls were implemented after the loss? (Attach report if available)

2. Total impact, including all business interruption, remediation costs and other loss? \$

Date of loss:

/ /

Please indicate the nature of the loss by ticking the appropriate box:

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Crime                  | <input type="checkbox"/> Data breach        | <input type="checkbox"/> Denial of service |
| <input type="checkbox"/> Email compromise       | <input type="checkbox"/> Hacking, malware   | <input type="checkbox"/> Multimedia injury |
| <input type="checkbox"/> Ransomware             | <input type="checkbox"/> Social engineering |  |
| <input type="checkbox"/> Other please describe: |   |  |

What remediation steps and controls were implemented after the loss? (Attach report if available)

22. Have you had any unforeseen down time to your website or IT network of more than 8 hours? ☐ Yes ☐ No

If Yes, provide details including duration, how resolved and any cost to you:

## OPTIONAL COVER - NON-IT CONTINGENT BUSINESS INTERRUPTION AND SYSTEM FAILURE

23. Do you want Optional Cover for Non-IT Contingent Business Interruption and System Failure? ☐ Yes ☐ No

24. Tell us about your critical components, service providers and supplies.

- ☐ All critical components, services and supplies are readily available from multiple source
- ☐ Substitutes can be available within 10 days
- ☐ Longer than 10 days for substitutes to be available
- ☐ Don't know
- ☐ Substituting components, services or supplies is not possible



## OPTIONAL COVER - CRIMINAL FINANCIAL LOSS

25. Do you want Optional Cover for Criminal Financial Loss?

☐ Yes ☐ No

Includes cyber theft, telephone phreaking, identity-based theft, push payment theft and cryptojacking. Does not include socially engineered theft unless selected below.

26. Aggregate limit for Criminal Financial Loss

☐ \$10,000 ☐ \$25,000 ☐ \$50,000 ☐ \$75,000 ☐ \$100,000 ☐ \$150,000 ☐ \$250,000 ☐ Other \$

27. Excess applicable to Criminal Financial Loss only

☐ \$0 ☐ \$2,500 ☐ \$5,000 ☐ \$10,000 ☐ \$15,000 ☐ \$25,000 ☐ \$50,000 ☐ \$75,000 ☐ \$100,000  
☐ Other \$

28. Do you want to include cover for socially engineered theft?

☐ Yes ☐ No

29. Sublimit for socially engineered theft

The sublimit for socially engineered theft is included within and cannot be greater than the aggregate limit for criminal financial loss. The excess for criminal financial loss applies to socially engineered theft as well.

☐ \$5,000 ☐ \$10,000 ☐ \$15,000 ☐ \$20,000 ☐ \$30,000 ☐ \$50,000  
☐ \$75,000 ☐ \$100,000 ☐ \$125,000 ☐ \$150,000 ☐ \$200,000 ☐ \$250,000

30. Are all new payees, and changes to existing payees' banking details, double authenticated with the payee?

☐ Yes ☐ No

31. Do transfers > \$10,000 require dual signature or supervisor / manager sign off?

☐ Yes ☐ No

32. After enquiry, have you within the past 5 years suffered a crime, fidelity or computer crime loss? ☐ Yes ☐ No  
If Yes, please provide details:

## OPTIONAL COVER - D&O LIABILITY

33. Do you want Optional Cover for Directors & Officers Liability?

☐ Yes ☐ No

D&O Liability is only available for unlisted companies.

34. Aggregate sublimit for D&O Liability

☐ \$250,000 ☐ \$500,000 ☐ \$1,000,000

The sublimit for D&O Liability is included within and cannot be greater than the policy aggregate limit.

35. Are you listed on any stock exchange, or are you planning an initial public offering or any subsequent offering during the coming 12 months?

☐ Yes ☐ No

36. Have you within the past 5 years had D&O or Management Liability (ML) insurance declined or cancelled, or are you aware, after enquiry, of any D&O or ML loss, claim, or circumstance which has or could impact you or your business or give rise to a D&O or ML

☐ Yes ☐ No

claim? If Yes, please provide details:



## OPTIONAL COVER - TANGIBLE PROPERTY

37. Do you want Optional Cover for Tangible Property?

☐ Yes ☐ No

The Tangible Property sublimit forms part of and is not in addition to the limit for Section C - Cyber Event Response Costs.

## OPTIONAL COVER - JOINT VENTURE AND CONSORTIUM COVER

38. Do you want Optional Cover for your liability from joint ventures or consortia?

☐ Yes ☐ No

If Yes, provide the name(s) of the joint venture or consortium:

Note: You must also include your share of revenue from the JV or consortium for the coming 12 months in your estimated total revenue.

## TRADING NAMES, SUBSIDIARIES AND AFFILIATES

39. If you wish to list trading names, please list them individually in the boxes provided below.

40. If you wish to list subsidiaries, please list them individually in the boxes provided below.

Note: Subsidiaries of the policyholder are automatically covered and do not require scheduling. Listing an entity here does not extend cover or affect cover in any way. This list is for your convenience only.

41. Do you require cover for affiliated companies?

☐ Yes ☐ No

If Yes, please list the affiliates and revenue below and tell us how you are affiliated and about the IT.

Note: Listing an entity here means you are submitting it to Emergence for consideration. Cover will only apply to those entities accepted by Emergence and scheduled on the policy. You must provide revenue estimates for each entity and include revenue from all affiliates for the coming 12 months in your total estimated revenue.

**Affiliate 1:**

Revenue \$

Nature of affiliation: ☐ Authorised rep ☐ Family business ☐ Franchisee ☐ Shared directorships

☐ Other:

Is this affiliate's IT fully separate and

☐ Yes ☐ No

independent? If not, please describe

**Affiliate 2:**

Revenue \$

Nature of affiliation: ☐ Authorised rep

☐ Family business

☐ Franchisee

☐ Shared directorships

☐ Other:

Is this affiliate's IT fully separate and

☐ Yes ☐ No

independent? If not, please describe

You can include here other information or facts you would like to bring to the underwriter's attention:



## PLEASE SPECIFY YOUR PREFERRED EXCESS, INDEMNITY PERIOD AND AGGREGATE LIMIT

### Excess

☐ \$0 ☐ \$2,500 ☐ \$5,000 ☐ \$10,000 ☐ \$15,000 ☐ \$25,000 ☐ \$50,000 ☐ Other \$

### Section A indemnity period

☐ 30 days ☐ 60 days ☐ 90 days ☐ 180 days ☐ 365 days

### Policy aggregate limit

☐ \$250,000 ☐ \$500,000 ☐ \$1,000,000 ☐ \$2,000,000 ☐ \$3,000,000 ☐ \$4,000,000  
☐ \$5,000,000 ☐ \$10,000,000 ☐ Other \$

## DECLARATION

I/we acknowledge that:

1. I/we have read and understood the important information provided on the last page of this document in the important information section.
2. I/we are authorised Civic Insurance Brokers to make this proposal, and declare all information on this proposal and any attachment is true and correct.
3. I/we authorise Civic Insurance Brokers to, or obtain from, other insurers or any credit reference service, any information relating to insurance held by me/us or any claim in relation thereto.
4. I/we acknowledge that, where answers are provided in the proposal are not in my/our handwriting, I/we have checked and certify that the answers are true and correct.

Policyholder's signature:

Date:

 /  /